# **DOT – Terms & Conditions**

DOT (Distribution Oriented Technologies) is a digital content and payment aggregation platform. DOT partners with telecom operators, digital wallets, and service providers to enable Users to access, purchase, or subscribe to digital products and services such as gaming, entertainment, education, vouchers and more.

DOT does not itself sell or issue the digital products. All products and services available through DOT belong to their respective merchants, issuers, or vendors. DOT provides the technical and commercial framework to make these products accessible via direct carrier billing, digital wallets, or other supported payment methods.

# **Terms of Service**

### 1. Purchases and Payments

Users may purchase or subscribe to digital products made available by DOT's merchant partners.

Payments are processed via supported payment methods, including direct carrier billing (DCB), digital wallets or bank cards.

Once a transaction is confirmed, the amount will be deducted from the User's balance or linked payment method.

#### 2. Refunds and Cancellations

Refunds and cancellations are governed by the refund policies of the respective merchants whose products are distributed through DOT.

Refunds, when applicable, are subject to the rules of the merchant and may vary depending on the product or service purchased.

In certain cases, refund rules may be customized based on agreements with telecom operators or digital wallets.

#### 3. Access to Products

Upon successful payment, Users will receive access to the purchased product, subscription, or voucher via their account, SMS, email, operator interface, or wallet. The merchant or issuer is solely responsible for product quality, validity, and availability.

### 4. User Eligibility

DOT services are available only to Users aged 13 years or older. Users aged 13–18 (or the legal majority age in their country) may use the services only under the supervision of a parent or legal guardian. By completing a purchase, Users confirm that they meet these requirements.

#### 5. Prohibited Use

Users may not misuse DOT services, including engaging in fraudulent activity, unauthorized reselling, reverse engineering, or unlawful use. DOT reserves the right to suspend or terminate User access in case of unauthorized or illegal activity.

## **Intellectual Property and License**

All software, content, logos, and technology provided by DOT are owned by DOT or its licensors.

Users are granted a limited, non-transferable license to use DOT services solely for accessing and purchasing digital products.

Unauthorized use (resale, copying, reverse engineering, modification) is strictly prohibited.

# **Limitation of Liability**

DOT acts only as a facilitator between users, operators and merchants. DOT acts only as a facilitator between users, operators and merchants.

DOT is not liable for indirect, incidental, or consequential damages, including loss of profits, downtime, or misuse of accounts.

# **Acceptance of Terms**

By using DOT services, you confirm your acceptance of these Terms and Conditions. Continued use after updates constitutes acceptance of the modified terms.

## **Contact Information**

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